Vision
Advance the University mission through strategic partnerships; delivering innovative customer-focused solutions.

Mission
To provide the highest level of consultative and collaborative business services to the University community. We are committed to effective resource stewardship and to the continuous development of employee expertise.

Key Strategies
Providing Exemplary Customer Service
Relentlessly Pursuing Operational Excellence
Fostering Employee Engagement and Job Satisfaction
Challenging the status quo through Continuous Process Improvement
Nurturing Inclusive Partnerships by Sharing Information and Communicating Effectively

Oregon State University Core Values
Accountability. We are committed stewards of the loyalty and good will of our alumni and friends and of the human, fiscal, and physical resources entrusted to us.

Diversity. We recognize that diversity and excellence go hand-in-hand, enhancing our teaching, scholarship, and service as well as our ability to welcome, respect, and interact with other people.

Integrity. We practice honesty, freedom, truth, and integrity in all that we do.

Respect. We treat each other with civility, dignity, and respect.

Social responsibility. We contribute to society’s intellectual, cultural, spiritual, and economic progress and well-being to the maximum possible extent.

Provost’s Council Ethos Formally Adopted by OSU Shared Services Leadership Council
Building community involves creating relationship networks that are life-giving, life-affirming and life-sustaining. As we work to build a strong sense of community and create a positive campus climate at Oregon State University, we must be conscious of the attitudes, values and behaviors we bring to our relationships with each other. The Provost’s Council Ethos provides the basis for critical self-reflection and a foundation for building and maintaining a community in which all members are committed to the growth, development and well-being of every other member. To achieve the community to which we aspire, each individual will commit to:

Accept responsibility for the well-being, equitable treatment, and success of each person;

Act ethically;

Continually strive to acquire the knowledge, skills and self-awareness needed to be responsible members and leaders of our community;

Establish relationships of trust and honesty where the integrity of each person is respected;

Honor the worth of everyone, including their rights to self-determination, privacy, and confidentiality;

Respect each person’s identity and strive to eliminate the effects of socialized biases;

Treat each other with courtesy, openness, understanding, and forgiveness;

Use our recognition of power and privilege to actively address issues of equity and inclusion;

Value personal integrity and self-improvement as a pathway to recognizing the worth of each person.