Associate Vice President for Finance and Controller Heidi Sann

Financial Strategic Services

Financial Strategic Services work closely with college/unit leadership to consult on strategic business initiatives, budget development, revenue modeling and financial projections, ensuring appropriate internal controls, and helping the college/unit advance its mission and maintain proper stewardship of resources.

> **Financial Strategic Services** Colleges Tom Fenske, Director

Financial Strategic Services Student Affairs Erica Dodson, Associate Director

Financial Strategic Services Administration Aracely Arredondo, Associate Director

Accounting - Financial analysis - Forecasting - Internal budgeting - Internal reporting - Projections - Research administration (pre/post-ward, grant accounting) - Specialized buying

Centers of Expertise (COE)

Centers of Expertise develop and evolve programs, provide university-wide support for policy, compliance, and highly complex/specialized activities across administrative areas.

Treasury **Heather Hesano, Director**

- Banking relationship
- Cash management
- Debt management
- Depository services
- Investment management Merchant services
- (eCommerce)

Financial Accounting and Reporting Mark Fryman, Director

- Accounting
- Audit coordination
- External reporting
- F & A rate
- Fiscal policy office

Property control

- Tax
- University wide analysis

Controller's Unit Operations and Service Centers

Service Centers are service oriented units and handle high-volume transactions, support high-quality service provisions from the initial request through completion. This is achieved by effective end-to-end workflow and tracking and measuring key metrics such as turnaround times, accuracy, and customer satisfaction.

Accounts Receivable Payroll **Student Billing Accounts Payable Alex Sims, Director** Lissa Perrone, Director Lissa Perrone, Director Lissa Perrone, Director Alex Sims, Director Invoice processing Third-Party billing Credit card program Billing for goods and services Maintain EmpCenter system Tuition and fees assessment Vendor management Maintain Concur system Maintain Fee Book Payroll processing and billing Travel & Expense training Revenue recovery Tuition remission, discount, Travel booking & planning and outside scholarship processing