

**Associate Vice President for Finance and Controller
Heidi Sann**

Financial Strategic Services

Financial Strategic Services work closely with college/unit leadership to consult on strategic business initiatives, budget development, revenue modeling and financial projections, ensuring appropriate internal controls, and helping the college/unit advance its mission and maintain proper stewardship of resources.

Financial Strategic Services
Colleges
Tom Fenske, Director

Financial Strategic Services
Student Affairs
Erica Dodson, Associate Director

Financial Strategic Services
Administration
Aracely Arredondo, Associate Director

Accounting - Financial analysis - Forecasting - Internal budgeting - Internal reporting - Projections - Specialized buying

Centers of Expertise (COE)

Centers of Expertise develop and evolve programs, provide university-wide support for policy, compliance, and highly complex/specialized activities across administrative areas.

Treasury
Heather Hesano, Director

- Banking relationship
- Cash management
- Debt management
- Depository services
- Investment management
- Merchant services (eCommerce)

Financial Accounting & Reporting
Mark Fryman, Director

- Accounting
- Audit coordination
- External reporting
- F & A rate
- Fiscal policy office
- Property control
- Tax
- University wide analysis

Controller's Unit Operations and Service Centers

Service Centers are service oriented units and handle high-volume transactions, support high-quality service provisions from the initial request through completion. This is achieved by effective end-to-end workflow and tracking and measuring key metrics such as turnaround times, accuracy, and customer satisfaction.

Accounts Payable & Travel
Alex Sims
Director

- Invoice processing
- Vendor management
- Credit card program
- Maintain Concur system
- Travel & Expense training
- Travel booking & planning

Payroll
Lissa Perrone
Director

- Billing for goods and services
- Maintain Fee Book
- Revenue recovery

Student Accounts
Lissa Perrone
Director

- Maintain EmpCenter system
- Payroll processing

Billing & Receivables
Lissa Perrone
Director

- Third-Party billing
- Tuition and fees assessment and billing
- Tuition remission, discount, and outside scholarship processing

Accounting & Reporting
Courtney Seton
Associate Director

- Labor distributions
- Foundation reimbursements
- Journal Vouchers
- Reconciliations
- MOU/commitment tracking
- Standardized monthly/quarterly reports
- Activity code terminations
- PO closures
- Fixed Asset documentation & capitalization entry
- Buying assistance