

## Financial Strategic Services

Financial Strategic Services work closely with college/unit leadership to consult on strategic business initiatives, budget development, revenue modeling and financial projections, ensuring appropriate internal controls, and helping the college/unit advance its mission and maintain proper stewardship of resources.

Financial Strategic Services  
Colleges  
Tom Fenske, Director

Financial Strategic Services  
Student Affairs  
Erica Dodson, Associate Director

Financial Strategic Services  
Administration  
TBD, Associate Director

Accounting - Financial analysis - Forecasting - Internal budgeting - Internal reporting - Projections - Research administration (pre/post-ward, grant accounting) - Specialized buying

## Centers of Expertise (COE)

Centers of Expertise develop and evolve programs, provide university-wide support for policy, compliance, and highly complex/specialized activities across administrative areas.

Treasury  
Heather Hesano, Director

- Banking relationship
- Cash management
- Debt management
- Depository services
- Investment management
- Merchant services (eCommerce)

Financial Accounting and Reporting  
Mark Fryman, Director

- Accounting
- Audit coordination
- External reporting
- F & A rate
- Fiscal policy office
- Property control
- Tax
- University wide analysis

## Controller's Unit Operations and Service Centers

Service Centers are service oriented units and handle high-volume transactions, support high-quality service provisions from the initial request through completion. This is achieved by effective end-to-end workflow and tracking and measuring key metrics such as turnaround times, accuracy, and customer satisfaction.

Accounts Payable  
Alex Sims, Director

Travel  
Alex Sims, Director

Accounts Receivable  
Lissa Perrone, Director

Payroll  
Lissa Perrone, Director

Student Billing  
Lissa Perrone, Director

- Invoice processing
- Vendor management
- Credit card program
- Maintain Concur system
- Travel & Expense training
- Travel booking & planning
- Billing for goods and services
- Maintain Fee Book
- Revenue recovery
- Maintain EmpCenter system
- Payroll processing
- Third-Party billing
- Tuition and fees assessment and billing
- Tuition remission, discount, and outside scholarship processing