

As you are already aware we have been having issues with PO Change Order processing in BennyBuy. Previously I have provided guidance that FOAPAL based Change Orders in the current accounting period are successful and can be processed in BennyBuy. Those types of change orders were primarily to fix Account Code and Activity Code errors.

Late last night we discovered that even though the change order is successful in updating the record in both BennyBuy and Banner. It prevents any associated invoice from posting against that PO downstream.

We are actively engaged with both the software provider and our consulting company to try and come up with a solution for change order processing. Until a solution is found FOAPAL based change orders cannot be processed in BennyBuy. Change orders to adjust the amount, add or remove line items, or update terms and conditions can still be made.

If you have a need to correct a FOAPAL element for invoice processing purposes. You will have to either enter the invoice as a Non-PO invoice and reference the PO in the Notes, or create a Journal Voucher to fix the accounting information after the invoice posts.