



OSU Punch-out Catalog Vendor

Vendor:

Genesee Scientific

Products/Commodities:

Misc. Lab supplies, vials, packaging and storage

Key Contacts:**Sales and Product Related Questions:**

Kathryn Holden

Sales Representative

Phone: 800.789.5550 x 2023

Email: kholden@geneseesci.com

Technical and Contract Related Questions:

Neil Astudillo

eProcurement Manager

Phone: 800.789.5550 x 2014

Email: nastudillo@geneseesci.com

Customer Service Related Questions:

Lisa Alderete

Customer Service Supervisor

Phone: 800.789.5550 x 2007

Email: lalderete@geneseesci.com

Quotes:

Quotes not available through BennyBuy punch-out at this time.

Order Confirmation:

Order confirmations are sent via email to the address provided on the purchase order.

Shipping Confirmation:

Shipping confirmations will be sent via email to the address provided on the purchase order. Confirmation emails are sent at time of order invoicing.

Returns, Change Orders, Order Issues:

To process a return, please contact Genesee's customer service department, as a policy Genesee already accepts all returns for full credit regardless of reason within thirty (30) days from confirmed Delivery of Product. Returned products shall be replaced by Genesee within three (3) Business Days after notification at no cost to the Oregon State University. No restocking charge or additional shipping charges will be applied unless the following circumstances apply: 1) the purchase involves a piece of equipment that was specially ordered for the customer AND the manufacturer charges a re-stocking fee (Genesee will provide documentation from said manufacturer as proof of re-stocking fee). All products must be in new and resalable condition. Credit Memos for returns will be issued by Genesee to Oregon State University within five (5) Business Days and will reference the original invoice and purchase order number.

Additional Information:	<p>Why is Genesee Scientific one of the leading suppliers in lab products?</p> <ul style="list-style-type: none"> • We carry only top-quality products developed by the world's best manufacturers -- some with patented technology you'll find nowhere else. • Our cutting-edge infrastructure ensures rapid delivery, so you'll get the supplies you need, exactly when you need them. And we enjoy exclusive partnerships that allow us to offer you deeply competitive discounts. • Discover the science of high quality, high standards, and low prices for yourself!
Supplier Number:	930483099
Enablement Type:	Punch-Out
Order History:	<p>At this time you cannot look up past orders.</p> <p>We provide a "Saved Cart" feature which will allow our end-users to place view previous orders and easily add previously purchased items to their cart.</p>
Favorites/Shopping Lists:	Not available at this time.
Shipping and Handling Info:	<p>A nominal shipping charge will be added at time of order which is completely dependent on size and weight of the package. Genesee does not add any handling or extra charges. Shipping charges are added at time of order and is reflected on the invoice.</p>
Pricing information	<p>As a punchout customer, Genesee Scientific offers the lowest, most competitive prices available. Therefore, discounts based on tiers or volume discounts are not assigned and are generally not necessary. Whether you are ordering a single unit or 100 units, the largest discount available is applied. Tiered or volume discounts may be applied during fulfillment of a special quote request where necessary, for instance on non-catalog items.</p>