



# OSU Punch-out Catalog Vendor

**Vendor:**

Thermo-Fisher Scientific

**Products/Commodities:**

Laboratory Supplies

**Key Contacts:**

Mary Wittig    Customer Care  
Sales Rep.    [CustomerCare@thermofisher.com](mailto:CustomerCare@thermofisher.com)  
[Mary.Wittig@thermofisher.com](mailto:Mary.Wittig@thermofisher.com)

**Quotes:**

To get a quote please call our Sales Rep. quotes can then be added to your shopping cart within the Punchout to place the order.

**Order Confirmation:**

Order confirmations will be emailed to the shopper listed on the Purchase Order, to access order status details the shopper can select the "Your Account" drop down menu in the upper right within the Punchout and select order history.

**Shipping Confirmation:**

Shipping Confirmations will be emailed to the shopper listed on the purchase order.

**Returns, Change Orders, Order Issues:**

To process a return please contact our Sales Rep. there is a standard 25% restocking fee, only our Sales Rep. can help you get this waived.

**Additional Information:**

NA

**Supplier Number:**

931810867

**Enablement Type:**

Punchout and Hosted Catalog

**Order History:**

Is available to the shopper within the punchout, under "your account" dropdown select order history.

**Favorites/Shopping Lists:**

Under the "your account" dropdown within the punchout a shopper can add items to a favorites list from the product detail page, or from a current cart (within the punchout).

**Shipping and Handling Info:**

Any handling fees will be reflected in the cart prior to return to BennyBuy. Orders shipped to Lab will have a delivery fee, Orders placed to Supply Centers will have no delivery fee.

**Pricing information**

OSU has contracted pricing.