TRANSFORMATION, EXCELLENCE & IMPACT

PROGRAM

8:30 a.m. Welcome
Paul Odenthal, Senior Associate Vice President for Administration

8:35 a.m. Opening Remarks
Provost Edward Feser

8:45 a.m. Recognition of Award Nominees

8:55 a.m. Keynote Speech
Michael J. Green, Vice President for Finance and Administration

9:05 a.m. Presentation of Awards

Outstanding Student Award
Paul Odenthal, Senior Associate Vice President for Administration

Customer Service Award
Cathy Hasenpflug, Associate Vice President and Chief Human Resources Officer

Innovation Award
Heidi Sann, Associate Vice President for Finance and Controller

Leadership Award
Sherm Bloomer, Associate Vice President for Budget and Resource Planning

Teamwork Award
Heather Riney, Director of the DFA Project Portfolio Management Office

DFA All Star Award
Mike Green, Vice President for Finance and Administration

9:15 a.m. Remarks to DFA Employees
President F. King Alexander

9:20 a.m. Panel discussion of OSU’s Strategic Plan 4.0
President King Alexander
Provost Ed Feser
VPFA Mike Green

9:45 a.m. Audience Questions & Answers
University Leaders

10:00 a.m. Closing Remarks
Paul Odenthal, Senior Associate Vice President for Administration
Bezu Abebe
Matt Ashland
Machelle Bamberger
Candy Barnard-Davidson
Matthew Berry
Greg Balck
Nancy Boedigheimer
Gary Boulton
Russell Brown
Lily Butler
Jim Burwell
Alyssa Calder
Amy Carter
Maureen Clarke
Rae DeLay
John DeVoe
Nick Dollar
Amy Donnelly
John Doty
Linda Firth
Gwen Frye
Tamara Gash
Ben Greenwalt
Dan Harlan
David Horn
Dan Hough
Rebecca Houghtaling
Andrea Hykes
David Jacobs
Dan Kermoyan
Terese Keller

Iqbal Khurram
Kent Lanning
Mackenzie Lee
Pete Lepre
Brian Lilley
Terry Libert
Kira Lueck
Mary Macy
Erin Martin
Jennifer Masters
Angela Meyer
Diane McGill
Christina McKnight
Kay Miller
Aliesha Milligan
Steve Nash
Darrell Oldfield
Jenette Paul
Jim Patton
Penny Pinard
Bonny Ray
Robert Schellenger
Pete Schoonover
Zeah Seeber-Stoye
Courtney Seton
Marcus Silkman
Alex Sims
Richard Van Driesche
Ben Wessel
Tracy Yee
Yanli Zhang
NOMINATION STORIES

Outstanding Student

Mackenzie Lee
Mackenzie is a student worker in the AMBC. She is a fast learner who brings skills like self-reliance, collaboration, dedication, competence and reliability to her role. Her work ethic and accuracy has led to her taking on special projects like indexing electronic documents. She is a highly valued co-worker who regularly offers to lend a hand to others.

Customer Service

Greg Balck
Greg, Student Accounts Supervisor, provides outstanding service to students and families while helping them navigate the frustrations that can come with making tuition payments. Greg led efforts to expand and improve OSU’s online tuition payment portal to make it easier for families to manage finances during the pandemic.

John DeVoe
John’s customer service role as Buyer extends to his teammates as well as business partners. He regularly consults, collaborates and advises colleagues. He was recognized for his ability to hone in on the core needs to identify solutions and excelled during COVID-19, expediting purchases and communicating critical information.

Linda Firth
Linda, a Human Resources Consultant with the HR Help Desk, has been nominated for her exceptional customer service because of the remarkable way she establishes connections with people, her communication skills, and her calm patience as she trouble-shoots issues with hiring managers.

Gary Boulton
As Materials Management’s Warehouse Coordinator, Gary is a key connector who demonstrates DFA’s principles while making sure OSU’s recycling, surplus and garbage get collected on time. Customers and students value his integrity and respectful, collaborative approach. He is known for delivering more than expected, as he did when he helped stand up the Resumption Safety store to distribute cleaning kits and protective equipment.

John Doty
John, a capital project manager, is recognized for the service he provided to contractors, university personnel, trustees and donors during the renovation of the President’s residence. His strong communication and commitment to customer service were key to making this project a success.

Mary Macy
Mary, a Fiscal Coordinator, enjoys making personal connections to build partnerships. She works closely with the College of Pharmacy continuing education program, and prior to COVID restrictions, she made it a priority to meet in person with stakeholders at the Portland Center at least monthly.
Courtney Seton
Courtney, a Finance Coordinator, was nominated for an exemplary commitment to customers. She has an ability to present complex information in an understandable way and has proactively led improvements to campus-wide accounting processes.

Yanli Zhang
Yanli demonstrates an innovative spirit, a dedication to improvements, and a passion for collaborating with colleagues and partners in her ongoing work to create standardized reporting processes. She focuses on accuracy and consults with partners to make sure revised processes and information flow seamlessly.

Angela Meyer
In her role as an accountant with UFIO, project managers and external vendors rely on Angela’s customer service, expertise and clear communication to ensure payment processes are smooth. She educates stakeholders in a friendly, kind way and serves as a mentor for student workers.

Aliesha Milligan
Aliesha is a claims professional in the Office of Insurance and Risk Management Services. She regularly works with people going through negative and extremely stressful situations. She provides customer service with empathy and kindness. She handles challenges with grace and treats colleagues with care.

Darrell Oldfield
As an accountant in the University Administrative Business Center, Darrell’s colleagues value his customer service skills and the innovative ways he meets and anticipates the needs of business partners. He goes beyond expectations to build relationships and provide customized solutions.

Penny Pinard
As a Finance and Accounting Manager, Penny goes the extra mile to anticipate needs and find better ways to satisfy customers. She is seen as a knowledgeable advisor and she enjoys collaborating to solve problems. She recently enhanced reports to make them more useful to business partners.

Innovation

Russell Brown
Russell, a SIS Systems Analyst has implemented a number of improvements to student account services including creating a process to pay students emergency support funds; identified technical solutions for ASOSU recommendations regarding student holds; and improved the speed of third-party tuition payments for students receiving scholarship such as those in the ROTC program.

Alyssa Calder
Alyssa demonstrates innovative efforts in her role as an accountant because of her creativity and flexibility in developing and adapting business processes to best meet the needs of her business partners. Alyssa has worked with teammates to develop and expand College of Engineering leadership dashboards, such as a tracking system for multi-year scholarship awards.

Amy Donnelly
In her role as Fixed Assets Property Coordinator, Amy has an outstanding ability to create flexible and innovative solutions to OSU’s inventory control needs. She had to get creative to accomplish her work during the pandemic, using her strong relationships and new technology wherever possible. She regularly finds a way to integrate and modernize information systems in the course of her work.

Yanli Zhang
In her role as Finance and Accounting Manager for the AMBC she is generous with her time and contributes support to make sure everyone succeeds. She responded to the needs of researchers by developing report templates and projection tools that streamline project budgeting.
Leadership

Gwen Frye
Gwen has surpassed her role as Accounting Technician to become a leader among her colleagues in the AMBC. She volunteered to train, mentor and guide three student workers, allowing them to develop skills and take on more responsibilities. Gwen became the expert in Benny Buy, training users across the state, answering questions and solving issues. She is credited for increasing the productivity of her team while maintaining a calm, positive and supportive attitude.

Penny Pinard
A Finance and Accounting Manager, Penny was nominated for her willingness to go above and beyond to support her colleagues. Her welcoming and positive attitude motivates her team to perform at the highest levels. She is recognized for her outstanding mentorship and management.

Tracey Yee
Tracey, Director of Classification and Compensation, leads in ways that go beyond her role thanks to her friendly, collaborative working style. She motivates colleagues with her strong integrity and selfless dedication to OSU’s mission. Tracey actively seeks multiple perspectives as she develops creative, positive solutions to complex issues. She was instrumental in administering OSU’s COVID-19 emergency relief fund for faulty and staff.

Tamara Gash
Through her work as Associate Director of Procurement, Contracts and Systems, Tamara demonstrates outstanding leadership skills in alignment with DFA principles. She collaborates with stakeholders and vendors to meet everyone’s goals with a focus on good stewardship of university resources. She successfully led her team through implementation of the e-Procurement system, rewriting OSU Standards for Procurement, and negotiating high-value contracts with vendors like Pepsi, Home Depot and Office Depot.

Bonny Ray
Bonnie is the Associate Director of Benefits and ensures her team has the training and support they need to support OSU employees. She applies her positive style to her work with numerous groups including the culture of care team and the employee disaster relief committee.
Teamwork

Real Property Capital Asset Process Team at UFIO: Nancy Boedigheimer, Angela Meyer, Diane McGill, Bezu Abebe and Iqbal Khurram

The Real Property Capital Asset Process Team at University Facilities, Infrastructure and Operations works diligently to correctly account for all OSU capital construction expenses. This cross-unit team incorporates DFA guiding principles into their work and keeps stakeholder needs at the forefront of their process designs. Their work requires flexibility and they constantly collaborate with project managers, future building occupants, construction vendors and subject-matter experts to manage project agreements, scope and funding limitations and other shared limitations and other shared expectations that contribute to full satisfaction at the project’s completion.

Reusable Cups Team: Lily Butler and Taylor Munro

Throughout 2020, two Recycling Program Assistants developed a proposal to significantly reduce the use of disposable cups at restaurants and cafes on the Corvallis campus. Lily and Taylor demonstrated the DFA guiding principles as they channeled their passion into researching costs and best-practices. They built skills by presenting their ideas to leaders and stakeholders to incorporate feedback and achieve buy-in for the program. The team members showed outstanding poise, patience and leadership in their work.

Environmental Health & Safety Team: Dan Kermoyan, Machelle Bamberger, Jenette Paul, Dan Harlan, David Horn, Matt Philpott, Jim Patton, Pete Schoonover, Pete Lepre, Kay Miller, Terese Keller, Kent Lanning, Amy Carter, Richard Van Driesche, Matt Ashland, Brian Lilley, Marcus Silkman, Stewart Simmons and Ben Greenwalt

The Environmental Health & Safety Team was nominated for working closely with partners across OSU to promote wellbeing and proactively prevent injuries and accidents. In 2020, the team increased safety inspections and training programs for laboratories and improved the tracking and disposal of hazardous materials. They contributed to planning efforts on the COVID Operations Resumption Team, collected and distributed personal protective equipment for local health workers and consulted with units to provide safety measures for OSU’s essential onsite staff.

Cascades Business Office: Jennifer Masters, Kira Lueck, Andrea Hykes, Candy Barnard-Davidson and Jim Burwell

The Cascades Business Office was nominated for the Teamwork/Collaboration Award for performance that incorporates the DFA guiding principles. They developed new remote work protocols to balance consistency and policy compliance with flexibility and focused on supporting customer needs. Their clear and proactive communication is a big part of their success, such as a new web site for updated process instructions. The group embraced new technologies to support functional operations and to maintain their connection as a team.

Banking Project Work-stream Team: Steve Nash, Zeah Seebere-Stoye and Alex Sims

A subset of the global banking project that OSU started this year, the work-stream team includes DFA operational experts from different units who are designing, testing and implementing all process and technical improvements for the project. Zeah, Steve and Alex communicated effectively with the steering committee, other project teams, Oregon State Treasury and bank representatives. The team works with respect and openness to new ideas as they seek to include diverse viewpoints, address the varying needs of many OSU units and incorporate data from multiple sources.

Operations Resumption Team (DFA members): Gary Boulton, Tamara Gash, Maureen Clarke, Rae DeLay, Dan Hough, David Jacobs, Dan Kermoyan, Erin Martin and Ben Wessel

DFA members of the cross-disciplinary COVID Operations Resumption Team were nominated for the way the team developed and executed plans to deliver a safe, health work environment for students and employees on and off campus. They exemplified DFA principles as they coordinated with numerous OSU units to build standards for building readiness and created resumption supply kits. They kept safety as their top priority while being efficient with resources and communicating effectively. They developed an approach that responded to immediate needs and maintains an focus on OSU’s long-term success.
NOMINATION STORIES

DFA All Star

Machelle Bamberger
Machelle, a hazardous waster officer with EH&S has become an expert advisor to OSU departments about federally-regulated substances that require special handling. Her care extends to the community as Machelle led OSU’s efforts to collect and donate medical-grade PPE to local hospitals.

Matthew Berry
In his role as an accountant, Matthew exhibits exemplary character, ingenuity and knowledge in navigating the complexities of grant accounting for two schools in the College of Engineering. Matthew created custom financial projection reports for research oversight, and has modernized information systems and streamlined processes that allow for more timely billing and revenue recognition.

Nick Dollar
Nick, a Finance and Accounting Manager, demonstrates OSU values and high-quality, accurate work. He is instrumental in the financial success of the units he serves. He helped coordinate the financial aspects of OSU’s TRACE COVID-19 community testing project.

Rebecca Houghtaling
As the senior planner with Capital Planning and Development, she balances safety improvements, financial sustainability and mission-appropriate infrastructure in her projects. She builds friendly, trusting relationships with colleagues and stakeholders to lead the development of projects like the Corvallis Campus Vision.

Terri Libert
Terri reaches for operational excellence in every aspect of her role as Director of Business Services and Analytics at OSU-Cascades. She led the business office and human resource teams to roll out standardized recruitment processes and budget templates for the Bend campus. Leaders at OSU-Cascades value her positive attitude, data-informed approach and focus on OSU’s long-term financial resiliency.

Christina McKnight
Christina, Director of Insurance and Risk Management Services, puts her priority on caring for people which forms the foundation of her work. She has impacted each of DFA’s key activities. She played a key role in the successful response and recovery of Burt Hall and has helped develop risk assessment tools that are improving the quality of decisions across the university.

Robert Schellenger
Rob is committed to excellence with an unwavering “can-do” attitude and natural leadership and mentorship of colleagues. One customer called Rob a critical part of their project’s success because of his extensive knowledge, extraordinary support and systemic approach to process improvement for their long-term partnership.
FEATURED SPEAKERS

President F. King Alexander

F. King Alexander became Oregon State University’s 15th president on July 1, 2020. President Alexander brings 20 years of success as a university president to OSU, where he is continuing the transformative momentum and impact that Oregon State University has realized over the past two decades.

President Alexander previously served as president and chancellor of Louisiana State University from 2013 to 2019. He also served as president of California State University, Long Beach from January 2006 to June 2013 and president of Murray State University in Kentucky from September 2001 to December 2005. Throughout his career, President Alexander has been honored and recognized for his leadership.

He holds a Ph.D. in higher education administration from the University of Wisconsin-Madison; a master’s degree in educational studies and comparative education policy from the University of Oxford; and a bachelor’s degree in political science from St. Lawrence University in Canton, New York.

Provost Edward Feser

Provost and Exec. Vice President Edward Feser is the chief academic and operating officer of Oregon State University. He oversees progress on OSU’s strategic goals in education, scholarship, engagement, internationalization, and institutional reputation. The provost partners with the vice president for finance and administration to ensure that OSU’s financial, administrative and physical resources are aligned with its mission.

Provost Feser is a Professor of Public Policy in the College of Liberal Arts. He previously held faculty and leadership roles at the University of Illinois, the University of Manchester (United Kingdom) and the University of North Carolina. He was a Fulbright Senior Specialist at the Vienna University of Economics and Business in Austria and has served at the North Carolina Department of Commerce. He holds PhD and master’s degrees in city and regional planning from the University of North Carolina, and a BA in government from the University of San Francisco.

Vice President Michael J. Green

Vice President for Finance and Administration and Chief Financial Officer Mike Green provides leadership, oversight, and stewardship for all aspects of the university’s administrative functions and services, and oversees an annual budget of over $1.2 billion. He is committed to addressing long-running challenges faced by today’s public universities, with a focus on ensuring transparency and supporting the success of all stakeholders.

The vice president serves as a non-voting member of the OSU Board of Trustees’ Finance & Administration Committee. He represents OSU on committees working to coordinate the allocation of resources among Oregon universities, including capital project funding and long-range business planning.

Prior to joining OSU in 2014 as associate vice president and controller, Mike was with the Oregon University System for 23 years. He holds a bachelor’s degree in business administration from Oregon State University and is a Certified Public Accountant.

Take the survey to provide feedback on the event: https://oregonstate.qualtrics.com/jfe/form/SV_8rjnEslVckhZoyN

Oregon State University
Finance and Administration

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